



PROJECT HUG

Project HUG: IMPORTANT COVID19 Vaccine Survey #2 (Due back by 12/17/20)

Good Morning Project Hug Partners!

Send out to you is Survey #2. This survey is to determine/ensure Point and Back Up Person is ID'd.

Survey #2 is due back no later than 12/17/20.

Reminder today is the last day for Survey #1 to be returned. We have over 2/3 of them returned. We will be using these results to build out the clinic schedule.

Without these results of Survey #1 we cannot add your facility to our initial schedule.

The clinic schedule will also be dependent on how much vaccine we receive with each shipment.

We do anticipate receiving ALL of our allocated 1st doses of vaccine between 12/26 and 1/10. Per State and Federal guidance, SNFs cannot begin vaccinating until the week of 12/28.

ALFs are penciled in to begin the week of 1/4/21. We are trying to expedite this and start sooner. Unsure if this will happen, but we will continue to advocate.

We are awaiting exact allocations and dates of vaccine receipt within the next 7 days. As soon as we have this info we will build out and communicate the clinic schedules.

Couple common Q and A's being asked:

Q: **Can pregnant people receive the Pfizer Covid-19 Vaccine?**

A: It is not contraindicated in pregnant women. They can receive the vaccine but should consult their doctor. There have not been any studies on pregnant women.

Q: **If I have had COVID19 should I receive the vaccine?**

A: Yes. No matter when you had COVID19, you should still receive the vaccine, unless you are within 10 days of having a COVID19 infection.

Q: **Should I get the vaccine?**

A: Yes.

Please help promote COVID19 vaccination to your staff and residents. Thanks again for all your help and patience as we near Project Hug Vaccine Day!

Community Pharmacy

Project HUG: IMPORTANT COVID-19 Update: December 18, 2020

Thanks for getting your surveys turned in for Project Hug. Those surveys are imperative to successfully schedule and coordinate our upcoming clinic days. The butterflies of excitement are growing in our bellies as we near game day!

Covering Some Bases:

- We will begin reaching out later today with your identified Facility Point Person, to touch base, answer any questions, and gauge progress on your end. FYI, you might not get a call until Monday.
- Just had a call with CDC and info share with other states. Some states began vaccinating LTC facilities yesterday. They are reporting the resident turnout to be vaccinated is at or near 100%. They are also reporting facilities are not staggering staff. The entire staff, those who are willing to be vaccinated, are being vaccinated at the first clinic. They are reporting over 80% staff turnout to be vaccinated for eligible staff. These are exciting numbers to hear. Let's keep working hard to get our numbers just as high.
- We are knocking on the door of getting some clinics scheduled, but we are hearing reports of some states scheduling clinics too soon and are now in reschedule mode because of allocation and supply problems. We are trying to avoid that chaos on your end but want to give you as much lead time as we can. We will have SNF clinic schedules completed and communicated no later than Monday, 12/21. We are hopeful our initial supply will be enough to satisfy all SNFs who have been matched to Community Pharmacy.
- States are making statements ALFs can be vaccinated if they are on campuses with SNFs or if they are geographically located in rural areas near SNFs scheduled to be vaccinated. The problem today, is we are not getting allocated vaccine for those ALFs.
- Moderna Vaccine looks to be following the exact path as the Pfizer Vaccine did last week. Should be approved over the weekend. It will be 18 years and older. Same type of vaccine. States could utilize the Moderna Vaccine to help expedite LTC. As of now, they are sticking with Pfizer for LTC, but could be an option for them. We have already communicated with the states we are involved in; we will use any type of vaccine they choose to utilize. We are ready and willing to do whatever necessary to expedite the process.

Couple common Q and A's being asked:

Q: Do we have a scheduled clinic date and time yet?

A: Not yet. SNFs will have dates and times within the next 48 hours. ALF timeline is pending. States are actively adjusting to allocations.

Q: Can other providers such as dentists, podiatrists, and hospice agencies, etc., come into their building and get the shot on clinic day?

A: No. The allocation of vaccine is for residents and staff of the LTC facility.

Q: Should we stagger our residents COVID-19 Vaccine administration?

A: No, you should vaccinate all eligible residents at Clinic 1. We understand there may be some hesitancy, today, but our hope is all residents will be ready and willing on Clinic 1 day. The sooner the better for this population. We can catch the remaining residents who did not get vaccinated at Clinic 1, at Clinic 2.

Q: Should we stagger our staff?

A: If you are concerned about side effects, you can. Our recommendation is to vaccinate everyone as quickly as possible. We will not be staggering out staff at Community Pharmacy when we are given the green light to vaccinate. The side effect profile from the initial studies indicate approximately 50% of vaccinated people have a headache or fatigue after receiving the vaccine. The vast majority of that 50% reported mild headache/fatigue. Only a very small percentage reported severe headache/fatigue. We will share more info on this front as it becomes available as vaccine administration is ramping up across the world. We do not need to know until 5 days before your clinic how you want to handle your staff. For our planning, scheduling, and time estimating analysis, we are preparing to vaccinate the entire staff at the first clinic. Adjusting to do fewer at the first clinic will be much easier for us than adjusting the other way.

Q: Which vaccine are we using?

A: Pfizer. As it stands today.

Q: What does your overall plan look like to vaccinate so many places so quickly?

A: We have been preparing a strategic, precise plan to vaccinate our entire allocation of 1st round Clinics in 3 days. A long 3 days with a lot of amazing people helping, but now the change in how quickly we will be allocated doses will be slowing down the planned pace.

Q: What kind of changes do you see in allocation today?

A: We will be vaccinating SNF the week of 12/28 and ALF will be based on when we are allocated vaccine. Vaccine for ALF should start arriving in time for the week 1/4 and into the week of 1/11.

Q: What if we change vaccine due to availability?

A: We would immediately update you of any vaccine change. We would reissue a new EUA Fact Sheet. We would NOT have to redo consent forms.

Q: Are there disruptions with the Pfizer vaccine?

A: Yes. We are still trying to move up ALF in the timeline with our contacts and resources. The supply of vaccine is a roadblock coming to light the last couple days.

I hope you are all getting as excited as we are to get this vaccine in arms. I assure you that we are doing everything we can on our end to get it to you as quickly as possible. We are using every resource, option,

and relationship to get vaccine as quickly as possible. Thanks again for your continued hard work through this pandemic.

Take care and talk soon!

For any questions, please email vaccine@cpharmrx.com

Community Pharmacy

Project HUG: IMPORTANT COVID-19 Update: December 23, 2020

Good Morning

Yesterday we shared our first week of Project Hug vaccine clinic schedules with our SNF matched partners. We have been told our complete vaccine allocation might not be to us until mid-January, but we continue to pull all levers to acquire our allocated vaccine as quickly as possible. We do not want you, your residents, and your staff to wait any longer than necessary if we can do anything about it. We are planning on sharing our ALF schedule first thing next week as we get our vaccine allocation dates and quantities over this upcoming weekend.

We do have the most aggressive immunization schedule in the country. Your willingness to help will enable so many to be vaccinated so quickly. We have had an abundance of people offer to help and be a part of Project Hug. The emotions of joy and relief are on overload for so many of us, knowing we are closer to life as we used to know it LTC. To share some insight, we found out the other pharmacies participating in the states we are involved with have similar vaccination volumes but have 3-4 week plans for SNF for the first dose. We have a 3 day plan. As we are given our ALF allocations, we will roll out every dose we have over 3 days as well.

Regarding resident monitoring, we have been told by State if in a yellow zone, residents can be placed in a common room adhering to socially distanced standards. Otherwise, if more comfortable, residents can be monitored in their rooms by facility staff (not necessarily in doorways, especially for adjoining/shared rooms). It has also been shared this does not have to be a nurse responsible for the monitoring component, just an appropriate and capable staff member.

Attached to this email are a few important documents

1. Pre-COVID19 Vaccination Screening Form 12.22.20
 - a. This screening form is a CDC requirement before receiving the COVID-19 vaccine
 - b. For residents, it can be filled out a day or two prior to your clinic day
 - i. Please print your own copies
 - ii. To be completed by facility staff
 - iii. Will be reviewed by vaccinator prior to vaccine administration
 - c. For staff, we will provide this form for them to fill out immediately prior to the vaccination
 - i. Vaccinator will review prior to vaccine administration
2. Pre-COVID19 Vaccination Screening Questions Explained CDC
 - a. This document is an FYI, if anyone has questions around the Screening Form

We are also sending your facility designated point person 2 additional forms:

1. Project Hug Facility Check List 12.22.20
 - a. A short one-page checklist to make sure you are staying on track to a successful clinic
2. Pharmacy COVID-19 Administration Agreement
 - a. Allows facility staff to help administer vaccine

Thanks again for your continued patience and efforts as we near vaccination day! Each day closer becomes a bit more emotional as we know how impactful this vaccine will be to so many. I am thankful you have entrusted us with this important responsibility. The entire team at Community Pharmacy is dedicated to ensuring Project Hug is a success and has been working tirelessly to launch next week.

Take care and be safe

Please email any questions to vaccine@cpharmrx.com

Community Pharmacy



PROJECT HUG

Project HUG: IMPORTANT COVID-19 Update: December 24, 2020

Good Afternoon and Happy Holidays

We put together a PowerPoint to explain the clinic process in further detail. You can watch the narrated 9 minute video version here 🎥: <https://youtu.be/NldqFvUt6Rw>

Also to note, there were a handful of facilities who were not matched with a pharmacy provider through the federal vaccination program. For those facilities that were not matched, the responsibility is falling on local county health departments to try to manage these clinics. The East Central District Health Department in Nebraska called a few days ago and asked if we could help out with a facility but using the county's allocated vaccine which they just received and needed to use. It was for one of our existing healthcare partners, so of course we want to help. It also gave us a great opportunity to test our clinic process. It will give us a few days to evaluate any changes we can make or recommendations we can provide to you and your team.

The clinic ran very well. They had a lot of incredible staff who helped. They helped prepare for the clinic, prepared residents for vaccinations, helped vaccinate, and helped manage the staff vaccination clinic. The facility staff involvement was critical and very valuable as they know the residents and staff. They were amazing partners to work with which led to a great experience for everyone.

Enjoy the holidays!

Please email any questions to vaccine@cpharmrx.com

Community Pharmacy

Project HUG: IMPORTANT COVID-19 Update: December 21, 2020

Good Evening

Sorry for the late email. I will keep it brief tonight. We received our final vaccine allocation numbers today for next week and are buttoning up our Clinic #1 schedule for SNFs. We are trying to avoid rescheduling clinic days as we know what a big lift it is for you and your team. We have a detailed clinic schedule and will be vaccinating every dose we are given over a 3-day period. Once we know our next allocation, for the week of 1/4/21, we will get more facilities scheduled and, will vaccinate every dose over a 3-day period. Again, your understanding and flexibility of your scheduled clinic days and times will be important to help get thousands of people vaccinated through Project Hug over 3 days.

A few reminders:

Consent forms

- For all facilities having clinics next week, we will need your consent forms back 5 days prior to your clinic to satisfy all of the reporting requirements.
- Completed consent forms will be how we determine how many vaccines to bring to your clinic.
- Because of the special handling requirements of the Pfizer vaccine, we can only remove the needed doses from its ultra-frozen storage.
- We need the original back with both the front and back.
- If you are printing your own copies of the consent form, please make sure you print both sides.
- Please make sure you are filling out the entire form.
- We will need copies of insurance cards for staff members.
- The consent forms can be returned with our delivery driver.
- The consent forms can be returned in the same manilla envelope they were originally delivered in.
- If you do not have the original envelope, you can use your own. Just address attention: Project Hug, your facility, Consent Forms

Clinic Day #1

- Emails are going out tomorrow morning with your scheduled Clinic Day #1 if you will be having a clinic next week. (Reminder, all SNFs will be done the week of 12/28/20)
- ALFs will be vaccinated beginning the week of 1/4/21. (This is pending allocations and we get final vaccine allocations numbers for those clinics on 12/28/20)

- We are reviewing allocation demands from our SNFs to ensure we can vaccinate any ALFs on the same campus of an SNF. (One of the reasons for consent forms need to be return 5 days prior)
- We are planning on vaccinating ALFs on the same campus of SNFs as directed by the CDC.
- We will reach out early next week to schedule ALF Clinic 1 days.
- We will be sending you a Clinic Day #1 COVID19 Screening Questions tomorrow. (The CDC just released this information)
 - For Staff, these will be done at the Staff Clinic. For residents, these can be done prior to Clinic 1.
- We will send you a more detailed Clinic Day Overview later this week to help keep you prepared.

We are so excited as we near a step closer to bringing some normalcy back to your facility. Continue to promote vaccinations for residents and staff as this remains our best tool to ending the pandemic.

Be safe and take care!

Please send all questions to vaccine@cpharmrx.com



PROJECT HUG

Project HUG: IMPORTANT COVID-19 Update: December 30, 2020

Good Afternoon and Happy Holidays
Good Morning

Our team has completed the first 2 days of our Project Hug COVID19 Vaccine Clinics. We have vaccinated over 6000 people in LTC thus far and by the end of today we will be over 8000. Our team has been working around the clock the last 5 days to ensure we can get as many COVID19 vaccines in as many arms as possible. Big thanks to all of our facility partners and their assistance at our clinics thus far. It has truly been a team effort.

Late last night, we were able to confirm we will receive enough allocated doses of vaccine to complete our entire 1st round of clinics for all of our CDC matched facilities by Wednesday of next week. We will begin our ALF Project Hug Clinics on Monday 1/4/21. Your facility point person should of received your clinic dates and times. (Reminder, to have your consent forms returned to the pharmacy 5 days prior to your clinic in order to receive vaccine. Don't forget to check out the checklist before your first clinic)

We have learned a bunch over the last 2 days and will continue to make the clinics as smooth as possible for your team and residents.

Stay tuned for more info as we quickly move toward more normalcy.

Please email any questions to vaccine@cpharmrx.com

Community Pharmacy



PROJECT HUG

Project HUG: IMPORTANT COVID-19 Update: January 12, 2021

Good Morning and Happy Tuesday!

I hope everyone is staying healthy and safe. We are preparing for our 2nd Project Hug COVID19 Vaccination Clinics and want to provide you with an updated Checklist, a Clinic Best Practice Handout, and some Guidance on some FAQs.

We look forward to our 2nd round of clinics, providing the 2nd and final dose to many in LTC, and administering the 1st dose to many others. Please continue to promote the importance of COVID19 vaccinating to your staff and residents. We have seen tremendous vaccination uptake with residents and have seen some equally impressive uptake with staff as well. As it stands today, the 2nd clinic will be the last opportunity for your staff and residents to receive a 1st dose to be able to finish their 2 dose vaccination series at the 3rd clinic.

Just a quick FYI as people are curious of any additional side effects with the 2nd dose. Six of us at Community Pharmacy received our 2nd dose of COVID19 vaccine yesterday. I am happy to report we all feel good today with no side effects, except for a couple minor sore arms, no different than the first dose of vaccine.

Take care and be safe! We look forward to working together to CRUSH COVID and protect lives.

Project HUG: IMPORTANT COVID-19 Update: January 17, 2021

Good Evening

I hope you are all staying safe and well. We have been busy preparing for our 2nd Project Hug COVID19 Vaccine Clinics and look forward to moving even closer to getting back to our old normal. I just wanted to send a couple last minute quick reminders:

1. Regarding your **STAFF**. The **QR Code Staff Vaccine Registration** only needs to be done prior to their 1st vaccination. Please **DO NOT** fill it out prior to your second dose.
2. Regarding anyone receiving their 1st or 2nd dose of vaccine, a new **Pre-Screening Form must** be filled out prior to each vaccination as there are 3 weeks between vaccinations. This needs to be done prior to the CP team arriving.
3. Any new late consents, within 5 days of your clinic, must be emailed to vaccine@cpharmrx.com
4. No other vaccines can be administered within 14 days of your COVID19 vaccine
5. Parental Consent is required for all minors
6. No guidance has been issued for residents or staff who want to receive their 1st vaccine after the 2nd clinic. (Best guess at this time, those wanting vaccinations at that time, will have to contact their local health department, but we are working on a better answer and clarification)

Thanks again for all your help. Project Hug would not be as successful as it has been thus far without your team's contribution. The same teamwork we had for the 1st clinic will be very important for the success of the 2nd clinic because we will be administering more vaccinations this time around.

We look forward to another round of Crushing COVID with your team!

Project HUG: IMPORTANT COVID-19 Update: January 22, 2021

Good Afternoon

As we finish our 2nd Round of Project Hug COVID19 vaccination clinics, we are entering another new phase of the project. We are quickly printing thousands of COVID-19 Vaccination Record Cards for everyone who received a 2nd dose. Last night we began delivering thousands of cards to those SNF buildings who received their 2nd doses earlier this week. We found a couple minor bugaboos, but have already patched those up and are ready for our next day's batch of cards to be delivered.

Just to quickly walk you through what we are doing on our end after the clinics in order to print the Vaccination Record Cards. Our reporting team must enter all information after your clinic, and then do an audit of information prior to printing the Vaccination Record Cards. We complete our reporting by 3am the morning after your clinic, and then begin our auditing process which takes us into the day after your clinic. We audit to ensure we captured every vaccination that was administered. Once we finish auditing, we can begin printing the Vaccination Record Cards.

COVID-19 Vaccination Record Card FYIs

- The cards will be delivered for both staff and residents. They will be in one pile, but organized with residents and staff separated. Both groups will be organized alphabetically by last name. (First batch of resident cards were organized by room number. Moving forward it will be last name alphabetically)
- We will deliver your cards within 4 business days from the completion of the clinic for those who received their 2nd and final dose of vaccine.
- If you happen to receive a Vaccine Record Card for someone who is not affiliated with your facility, please send an email to vaccine@cpharmrx.com.
- If you are missing any Vaccination Record Cards, please email vaccine@cpharmrx.com with the missing person's name and your facility's name.
- We have had a few people receive their 1st dose in 1 location and their 2nd dose in another. As it stands today, their Vaccination Record Card will be delivered to the site where they received their 1st vaccination.
- Here is what the envelope will look like being delivered to you with the Vaccine Record Cards:



Thanks again for all of your help!

Take care and stay safe

For any questions, please email vaccine@cpharmrx.com

Project HUG: IMPORTANT COVID-19 Update: February 09, 2021

Good Afternoon

I just wanted to share a couple quick newsworthy notes. We are beginning our last round of Project Hug COVID19 vaccination clinics this week. The impact the vaccines are making is incredible. We have seen tremendous vaccine uptake with the resident population and are also seeing a growth in the uptake with staff. After our first round of clinics, we saw over 90% uptake with residents. Most residents who did not receive the first dose, were not eligible to receive the vaccine; either because of recent bamlanivimab treatment or they were actively infected with COVID19. With staff, we saw around 50% uptake at our first clinics. Some of this was scheduled (to stagger staff vaccinations) but most of it was due to some hesitancy with the vaccine. What was encouraging though, at our 2nd round of clinics, we saw an approximate 20% more staff receive their 1st dose of vaccine, thus moving toward a 70% of total staff being vaccinated. Some facilities had over 90% staff vaccinated which was very impressive. The more people we vaccinate, the sooner life gets back to our old normal.

I am excited to share some proof of how the COVID19 Vaccine is working. The positivity rate in LTC is plummeting since vaccinations have started. Comparing the last week in December to this past week, the positivity rate in with LTC residents has gone down 89%. For staff, one would expect the impact, due to less vaccine uptake, to be not as strong. It is not quite as strong, but it is still very good, it is down 80%. Those are incredible numbers! You should all be very proud and excited for what our future holds in our world of LTC.

As you have heard, but a reminder, we wanted to be able to provide one last opportunity for LTC staff and essential caregivers to have their own dedicated vaccination clinic. Because we have been assigned to help vaccinate the LTC world in Iowa and Nebraska, we are able to offer these special vaccination clinics. We are calling these clinics Last Chance to Vaccinate U Clinics. We will only be holding 2 clinics at each site. A first dose clinic on February 13th, followed by a second dose clinic March 6th.



Registration closes Wednesday, Feb. 10 @ 4pm. Time slots are first come, first serve and you will choose your time at registration. Registrants will receive their first dose on Feb. 13 and the required second dose during the same time slot on March 6. Vaccine cards will be distributed at the first clinic and participants will need bring them to the second clinic on March 6.

Please see information for your state regarding eligibility of participants

Iowa: [Last Chance U Iowa](#)
Nebraska: [Last Chance U Nebraska](#)

Sign up for one of the following locations using the link provided, please enter the password below:

Embassy Suites La Vista, 12520 Westport Pkwy, La Vista, NE

[Omaha Last Chance Clinic](#)

Password: Project_Hug!

Lancaster Event Center, 4100 N. 84th Street, Lincoln, NE

[Lincoln Last Chance Clinic](#)

Password: Project_Hug!

Cushing Fieldhouse 1410 West 26th Street, Kearney, NE

[Kearney Last Chance Clinic](#)

Password: Project_Hug!

West Des Moines Marriott 1250 Jordan Creek Pkwy West Des Moines, IA

[West Des Moines Last Chance Clinic](#)

Password: Project_Hug!

Brown Deer Golf Club 1900 Country Club Dr, Coralville, IA

[Coralville Last Chance Clinic](#)

Password: Project_Hug!

We are so proud of this effort and the impact it has already made in communities. We hope this Last Chance Vaccinate U clinic will continue to provide options for your team to receive the vaccination. If you have questions, please don't hesitate to reach out to Jalene Carpenter Jalene.carpenter@cpharmrx.com

Thanks as always. Take care and be safe.

Project HUG: IMPORTANT COVID-19 Update: February 16, 2021

Good Afternoon

The biggest question in front of us is, how do we handle new staff and admissions moving forward after the three COVID19 vaccine clinics provided through the Federal Pharmacy Partner Program?

In short, we **will** make sure all of our customers have vaccine for both new staff and residents. We have some very established relationships and roles we have fulfilled over the years to be in a position to ensure the continuity of COVID19 vaccine for our customers.

The details of how this will unfold are still not crystal clear. We do not want to share our plans until we are 100% confident with all of the pieces and pending State and Federal guidelines. We do not want to publish any information that may cause some confusion, but we wanted to make sure you knew we would have you covered. We have a couple different models created to move forward pending the outcome of some details we are pushing for at the State and Federal levels. Our goal is to have our plan shared to all of you by the end of this week. We understand the importance of having and maintaining a high vaccination rate. We also know time is of the essence to enact our vaccine continuity program.

The next part is 2-fold. First, we plan on sending a full vial to your facility when we dispense vaccine. Because of this, we know there will most likely be extra dose(s) from the vial(s) we deliver. Secondly, we want to help bring loved ones (visitors) back into the buildings. With this being said, we strongly feel the next step to open up your building(s) is by getting visitors vaccinated. We are pushing at all levels (State and Federal) to allow the extra doses from each vial to be able to be used on the POA's, children, and other visitors of your residents.

We have some hope we can see this plan through as we are in a unique position, being a part of the Federal LTC Partner Program, the Federal Retail Program, and also first in line in the Federal Program Phase 2. The Federal Program Phase 2 is a new program, designed to help with the continuity of COVID19 Vaccine in LTC. Those pharmacies, like Community Pharmacy, who were a part of the initial Federal Partner Program are automatically involved in the new Phase 2.

We will always advocate for you, your staff, and your residents. We are thankful for your continued support and partnership especially through these last 11 months and through our vaccination efforts. Our hearts and commitment to those we serve have remained constant. Together we are nearing the end to the most difficult time our industry has ever faced. Thank you for your dedication to those we care for together.

Again, our goal is to share our plan at the end of this week. We look forward to continuing the advancement of LTC.

One last note: Special thanks to both the Nebraska and Iowa Healthcare Associations. In partnership, we were able to vaccinate an additional 800 people in LTC this past weekend at our Last Chance to Vaccinate U Clinics. We are grateful for those partnerships, the volunteers, and those who took the opportunity to receive their COVID19 vaccine to help us move forward in LTC.

Take care and be safe



PROJECT HUG

Project HUG: COVID19 Vaccine Update – March 3, 2021

Good afternoon!

Just wanted to give a quick update. We have been working with state and federal officials to ensure we can continue to vaccinate new staff and residents for our customers and partners in LTC.

As we impatiently wait for decisions to be made from our government leaders, we are moving forward with our vaccination efforts to ensure we can continue to protect this vulnerable population.

For our customers, we will be sending out a new survey in the next 2 days for your facility to identify your point person for ongoing vaccinations.

We will be sending out our training material next week, with the program to supply vaccine starting the week of March 15th. We are excited to show you what we have been planning to help ensure vaccine continuity.

Also to note, we have secured enough vaccine to start this program and ensure we can keep those we care for as safe as possible.

Thanks as always. Take care and be safe.

Community Pharmacy